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3rd January 2023

To whom it may concern,

We are writing to inform you of a delay to selected toxicology assays due to an instrument breakdown. Affected assays are amisulpride, aripiprazole, olanzapine, risperidone, paliperidone, sulpiride, and quetiapine.

A contingency is in place for olanzapine, risperidone, and quetiapine with these samples being sent to Heartlands Hospital (UKAS accredited) until our instrument is repaired. However, this may result in a slightly longer turnaround time than expected. Unfortunately, no other laboratories in the UK offer the other antipsychotic drug assays, these will be stored appropriately and analysed as soon as possible once normal service has resumed. We apologise for any inconvenience caused.

Please contact the laboratory (020 3299 5882) if you require any further information or have an urgent sample that needs analysis.

We will inform you of when normal service has resumed. Please do not hesitate to contact us if you have any questions.

Yours faithfully,

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