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22nd November 2022

To whom it may concern:

Ref: Urine metanephrines and 5HIAA service

I am writing to inform you that there is currently a temporary delay in our Urine Metanephrines and 5 Hydroxyindoleacetic acid (5HIAA) assay services. This is due to a fault with the mass spectrometer performing the tests. Engineers will be onsite on 05/12/2022 to diagnose and fix the problem and we hope to resume service week commencing 06/12/2022.

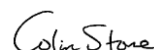
We apologise for any inconvenience this will cause to your referral service. Once the instrument is operational, we will catch up with sample backlog.

If you wish to discuss prioritisation of specific sample, please contact the Metabolic Laboratory at King's College Hospital (tel. 020 3299 4128) for further information if required or Dr Hakim Zouita (Operational Lead for Reference Biochemistry – tel. 020 3299 4141).

Yours faithfully,



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