

Reference Chemistry Laboratory
Biochemical Sciences
Synnovis Analytics
4th Floor, North Wing
St. Thomas' Hospital
Westminster Bridge Road
London. SE1 7EH

09th March 2023

Dear Colleague,

Re: Delay to the Anti-TNF alpha Drugs Service

We are writing to inform you that there is a temporary delay of our Anti-TNF alpha therapeutic drug monitoring (infliximab and adalimumab) service, due to a delay in receipt of the assay kits. Kits are expected to arrive by 13/03/23 and the service will be resumed at this point. We endeavour to clear the back log of samples by 31/03/23.

Should your test result not be available within this expected timeframe or you urgently need a result please contact customer services on 0204 513 7300 or email customerservices@synnovis.co.uk, who will direct your request to the appropriate person.

Apologies for the delay and inconvenience this may cause to patient care. We thank you for your patience and understanding.

Yours sincerely,



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Biochemical Sciences
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