

23/01/2023

Re: Synnovis Genomics Laboratory (Guy's Hospital) service update

Dear Service User,

On 15th August 2022 we wrote to you to explain that some of our generic service email inboxes were unavailable following the Guys and St Thomas' Hospitals wide IT outage; we provided a list of alternative email addresses to be used to contact the laboratory.

I am pleased to report that we have now re-gained access to these mailboxes and would be grateful if you could now resume using them.

Please note that there have been a couple of changes to the email addresses used dependent on the nature of the enquiry. The full list of email addresses to be used for rare disease enquiries can be found in the attached appendix.

We thank you for your understanding and patience during this challenging time.

Kind regards,

Keeley Monsen-McCann
Service Delivery Manager
Synnovis

&

Dr Deborah Ruddy
South East Genomics Laboratory Hub Director

Appendix 1

Email addresses for specific Genetics teams at Guys

Service	Relevant Tests	Email address to use from Jan 2023	Change to previous email address?
Biochemical Genetics	Enzyme testing for inherited metabolic disorders	ViapathBiochemicalGenetics@gstt.nhs.uk	No – as previous
EB Lab	Skin disorders	EBLab@gstt.nhs.uk	No – as previous
Monogenics	All other single gene disorders	gst-tr.ViapathGeneticsAdmin@nhs.net Please use DNADS_1 in the subject line	Yes - was previously DNADutyScientist@viapath.co.uk
Developmental Disorders	All microarray tests	ArrayDS@gstt.nhs.uk	No – as previous
Prenatal and Reproductive Genomics	QF-PCR for rapid aneuploidy testing, karyotypes, Y-microdeletions and chromosome breakage	CytoDutyScientist@viapath.co.uk PrenatalNotification@gstt.nhs.uk	No – as previous No – as previous
Pre-implantation Genetic Diagnosis (PGD)	PGD	gst-tr.guyspgddna@nhs.net	Yes - was previously PGDDutyScientist@gstt.nhs.uk