

# How to book a blood test online for someone else



King's College Hospital  
NHS Foundation Trust

We understand some people may not be able to make a blood test appointment online or don't have access to a smart phone or the internet.

You can book an appointment for a family member or child under 16 using your own **Swiftqueue** account. To do this you will need to register them on your account by following the steps below. If you do not have a Swiftqueue account you can simply create one at [www.swiftqueue.co.uk/Synnovis.php](http://www.swiftqueue.co.uk/Synnovis.php)

1. Type [www.swiftqueue.co.uk/synnovis.php](http://www.swiftqueue.co.uk/synnovis.php) in to your web browser
2. Select either GP referral or outpatient referral
3. Find your preferred phlebotomy clinic and select book an appointment
4. Select the green Blood Test button
5. Choose your appointment time
6. Log in to your account using your email and password, You will then be directed to the booking form
7. Select the Add New Family Member button in the top right corner
8. Fill in the form with the details of the person you are making an appointment for and then select Add
9. Select the patient from the drop down
10. Complete the rest of the form and select Confirm

A limited same day service or next available appointment for an alternative day will be maintained for those who cannot book online.

# Book your blood test online

- ✓ View live appointment availability
- ✓ Choose a convenient time and location
- ✓ View, reschedule and cancel appointments
- ✓ Reduce waiting times
- ✓ Reduce overcrowding in waiting areas
- ✓ Self check-in via our kiosks

## Further support

You can find more information about Swiftqueue including a video user guide on the website [www.synnovis.co.uk/swiftqueue](http://www.synnovis.co.uk/swiftqueue).

If you require any assistance to book an appointment, please speak to a member of the phlebotomy (blood testing) team when you arrive on site.

